Why have we made this video?
This video is for parents and carers, and young people who use therapy services, and for people who work with children who use the services, like teachers or health visitors.
The services we are talking about today are Speech and language therapy, occupational therapy and physiotherapy.
Speech and language therapy helps children who have difficulties with communication, or with eating, drinking and swallowing.
Occupational therapy helps children learn the skills that they need to take part in activities of daily life, such as getting ready to go out, eating a meal, and using the toilet.
Physiotherapy helps children make movements, if they have had an injury or illness or have a disability.
We have the chance to improve children’s therapy services in Buckinghamshire
And this means there will be some changes to the way the services are run.
So we talked to people who use the services to get their views.
We held meetings and lots of people took part in a survey on our website.
The views and comments we received were very helpful and we used these to show us what we need to do.
Before we make any final decisions, we want to show you our plans and see what you think of them.
In this video we will run through what you said. We will then explain our hopes for the services in the future, and describe what we plan to change and what we plan to keep the same.

What did you tell us?
A lot of people have said we need to get better at talking to you about the services we give to children.
Some of you told us you did not understand the reports we wrote about the services.
You also told us that we need to do better at making sure the people who provide your care talk to each other, so that the services are more joined up.
Quite a few of you said that you found it difficult to access our services or to speak to someone about the service you are getting.

You told us children have made good progress because of our services and that you are glad they have it.

But you also said you often have to wait a long time for an assessment.

And that you would like more information about our services and what you can do at home to support them.

You said staff are generally good at working with children.

But sometimes you worry that our services do not have enough staff.

You also told us that sometimes the move from one school to another is difficult for children.

And that you think the planning for these moves should start sooner.

Half of you said that our Speech and Language Therapy service is good.

Half of you also said that our Physiotherapy services are good.

Just under half of you told us that our Occupational Therapy services are good.

But there are still quite a few people who are unhappy with the services we provide.

So, we have come up with a plan to make things better in the future.

**What is going to change?**

At the moment the three children’s therapy services are three separate teams.

We are going to join them together into one team.

This will make it easier for the different therapists seeing a child to share information and ideas, and to make sure that everyone works together to help children reach their goals.

We will work with children and their parents and carers to learn what they want to achieve and help them get there.

We want to make sure it is always easy for children, parents and carers to give their views on the services.

We will make sure the information about our services is easy to understand.

We will make sure that parents and carers find it easy to talk to the services about their child’s care.

We will make it possible for people to ask for therapies without having to go through a GP or school.

We will support children at each stage of their development.
We will look at the needs of young people coming to the end of the service to see how best to support them in the future.
We will regularly ask how our services are doing so they are as good as they can be.
We will make sure our services are personalised for each child.
For children using more than one therapy, we will make sure everyone works together to meet their needs.
We will use video and mobile phone apps to bring services into homes, if families would like this.
This should mean therapies are easier to use and work better for everyone.
We want the whole family involved so our therapies work for people as part of everyday life.

What will stay the same?
We are not planning on making cuts to the budget for these services.
Our services will still look at each child’s needs and make sure the level and type of therapy they get is right for them.
We will keep trying to make our services as easy to use as possible so they fit into everyday life.
We will keep trying to make sure no one has to wait too long to use our services.

What next?
Now we want to hear what you think about the plans.
To tell us what you think, or to read about the plans in more detail, please go to www.letstalkhealthbucks.nhs.uk
from 1st – 25th September
Ring or email the person leading the plans (Kerri Byrne) on 07767 005588 kerbyrne@buckscc.gov.uk
Or come and talk to us in person on Tuesday 20th September. Drop-in any time between 5.30pm-7.30pm at County Hall in Aylesbury town centre.
Thank you for watching this video.