Physiotherapy, Speech and Language Therapy and Occupational Therapy services for children and young people in Bucks are changing.

We asked parents, carers, young people and professionals what sort of issues they encountered with the current service:

- Problems can be caused when staff can't see each other's notes
- Waiting times are too long and it can be hard to access therapy services
- Sometimes my calls aren't returned and I don't always understand reports
- Communication between therapy services isn't always good
- Some teaching staff don't have the right skills to help with therapy
- Services are not very modern and resources can be poor quality

So what are our plans for making these services better for children and young people, parents and carers?
Buckinghamshire Healthcare NHS Trust will be providing all three therapy services and you will be kept informed of any changes that might affect you.

The new services will be:

- **Integrated**
  The three services will be joined up into one service for better communication and focus on the child or young person.

- **Online**
  The new services will make use of technology, such as online videos and apps.

- **Efficient**
  There will be one IT system for all 3 services so that all therapists are up to date with an individual's history and needs.

- **Supportive**
  Parents will receive improved communication and will be shown how they can help their child's progress. Therapists will also coach teaching staff on how to provide support.

For more information, please visit www.letstalkhealthbucks.nhs.uk or call Bucks Family Information Service on 01296 383065